ISSN 0226-4226

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THE REFERENCE INTERVIEW: A SELECTIVE BIBLIOGRAPHY

Prepared for the Workshop on the Reference Interview: A Behavioural Approach

Sponsored by the Readers' Services Committee and the Committee on Continuing Education, Council of Federal Libraries

Compiled by
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L'ENTREVUE DE RÉFÉRENCE: BIBLIOGRAPHIE SÉLECTIVE

Préparée pour l'Atelier sur l'Entrevue de référence: une approche axée sur le comportement

Organisé par le Comité des services aux lecteurs et le Comité de l'éducation permanente du Conseil des bibliothèques du gouvernement fédéral

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MAY/MAI
1984

National Library of Canada
Bibliotheque nationale du Canada

Ottawa Canada

Canada

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